

## **TERMS AND CONDITIONS**

### **Cyclewise Whinlatter Ltd Bike Hire**

These Terms and Conditions apply to all people using a hire bike provided by Cyclewise Whinlatter Limited (herein after referred to as Cyclewise). Completion of an online booking reservation form, or our 'bicycle hire agreement' in store, acknowledges acceptance of these Terms and Conditions by the participant.

1. The hirer is fully responsible for their action whilst using the hire bike. Cyclewise do not accept responsibility for the actions of the participant nor the consequences of such actions.
2. Each rider is responsible for providing their own insurance protection while using a hire bike. Any accident or injury caused by the rider's actions will be the full responsibility of said rider.
3. Each participant will be fully responsible for any fees or costs incurred or arising from an accident either involving or caused by the rider.
4. Each rider, upon signing our 'bicycle hire agreement', agrees that they are physically and mentally capable of riding the hire bike.
5. Our 'bicycle hire agreement' must be completed by a person aged 18 years or over. Evidence of age may be requested.
6. Riders under the age of 16 must be accompanied by an adult.
7. It is strongly recommended that all persons hiring from us wear a cycle helmet at all times. Cyclewise reserves the right to refuse hire bike use to anyone with inappropriate equipment or clothing. Cyclewise is not responsible for damage to clothing and/or personal items.
8. The rider agrees to return the bike to the hire bike staff. Failure to return the bike will result in Cyclewise recovering the full retail value of the bike from the rider.
9. The rider is responsible for any negligent damage caused to the bike. The cost of any damage caused (over and above standard wear and tear) will be recovered from the rider, including but not limited to, skidded tyres and buckled wheels.
10. Photo ID must be provided before the hire bike(s) will be released to the participant. Only nationally recognised forms of ID will be accepted i.e. Photo driving license and passport.
11. You will need to bring a copy of your emailed booking confirmation when you come to collect your hire bikes.
12. FORESTRY COMMISSION reminds hirers that the suitability of the track cannot be guaranteed.
13. All bikes must be collected by 11am, we are unable to hold your reserved bikes after this time.
14. We will endeavour to provide the bike(s) which you have booked, but we reserve the right to substitute your booked bikes for a bike(s) of the same value.